

Service Animals Policy

Community Action of South Mississippi allows service animals on board vehicles and inside facilities that are open to the public. A service animal is any guide dog, signal dog, or other animal individually trained to assist an individual with a disability. Service animals perform some of the functions and tasks that the individual with a disability cannot perform for him or herself. Emotional support dogs are not trained to perform specific tasks for individuals with disabilities, therefore, support dogs are not considered service animals as defined in the Americans with Disabilities Act (ADA).

Community Action of South Mississippi is not responsible for the care or supervision of a service animal. Service animals that display vicious and/or disruptive behavior towards passengers and/or staff, or otherwise prove a direct threat to the health and safety of others, will be excluded from riding the vehicle. CASOMS shall not make assumptions about how a particular animal will behave; each situation must be considered individually.